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Questions to ask the caller to determine what services need to be dispatched and what pre-arrival instructions are appropriate.

SIMULTANEOUS ALS/BLS		BLS DISPATCH
D I s p a t c h	As soon as one of the key questions meet one of the criteria in this box an immediate ALS and BLS dispatch is warranted.	If no ALS criteria is met a BLS only dispatch is warranted.

Name of Guidecard Pre-Arrival Instructions

Instructions that are given to the caller that can be done prior to the arrival of emergency services. These instructions include basic first aid measures, choking instructions, CPR, and scene safety.

Prompts Short Report

During the course of interrogating the caller, information may be provided that would suggest another guidecard may be more appropriate than the current one being used.

Issues relative to additional or special response necessary or scene safety may be reflected in this area.

Information that should be collected and relayed to responding units to paint a picture of the nature of the call.